

Accessing RGMS

RGMS Account Security Notice for all users

In accordance with [Australian Privacy Principles](#), in particular *Australian Privacy Principle 11—security of personal information* and *Australian Signals Directorate Information Security Manual (ISM)*, and in line with Whole of Government arrangements the NHMRC is required to update our security requirements.

The security of your RGMS data is important to NHMRC. To enhance security and maintain compliance, RGMS users are required to change their passwords annually.

New passwords will need to meet the following complexity criteria:

A minimum password length of any thirteen (13) characters;

OR

A minimum password length of ten (10) characters that consist of at least three of the following character sets:

1. lowercase characters (a-z)
2. uppercase characters (A-Z)
3. digits (0-9)
4. special characters

If you hold an RGMS account you must:

- ensure that your Profile and CV are up to date
- be aware of your *Telephone Secret Code* and *Secret Question and Answer* linked to your account, and have it available when speaking with the NHMRC regarding your account.

You may also nominate another individual who you wish to be authorised to access your account. For information on how to nominate, please see the [RGMS Privacy and Disclosure notice](#)

What if I don't know those details?

If you currently have access to your account you can access this information and update it if necessary by selecting “Change my secret question/answer” from the My Profile and CV/Account tab. For further information, refer to the [RGMS User Guide - Introduction to RGMS \(PDF, 1.57MB\)](#)

If you do not currently have access to your account, please phone the Research Help Centre on 1800 500 983 or email help@nhmrc.gov.au for assistance.